

Terms of Trade for Remarkable Auto & Marine

1. Introduction

These Terms of Trade apply to all services provided by Remarkable Auto & Marine ("the Business") to our customers ("the Customer"). By engaging our services, the Customer agrees to these terms.

2. Service Description

We provide a range of automotive and marine services, including but not limited to mechanical repairs, maintenance, diagnostics, and marine vessel repairs. We also offer Warrant of Fitness (WoF) inspections as per the Land Transport Rule: Vehicle Standards Compliance 2002 & code of conduct established by Waka Kotahi. A detailed list of services can be given upon request.

3. Estimates and Pricing

- All estimates are valid for 28 days
- Prices are subject to change based on market conditions or additional services required.
- The Customer will be notified of any price alterations before work begins.

4. Payment Terms

- Payment is due upon completion of services unless otherwise agreed in writing.
- Accepted forms of payment may include cash, credit/debit cards, and bank transfers.
- Late payments may incur a fee of 10% per month after the due date.

5. Customer Responsibilities

- The Customer must provide full and accurate vehicle and vessel information.
- It is the Customer's responsibility to ensure that the vehicle or vessel is accessible for service.

6. Warranties

- We warrant our workmanship for a period of 12 months
- Parts may carry warranties from the manufacturer/supplier; please inquire for details.

7. Liability

- The Business is not liable for any indirect or consequential losses arising from our services.
- Our total liability shall not exceed the total amount paid by the Customer for the service in question.

8. Cancellation Policy

The Customer may cancel services with 3 days' notice without penalty. However, parts procured that cannot be returned will be charged to the customer, along with freight costs.

- Cancellations made with less notice may incur a 10% cancellation fee.

9. Privacy Policy

- We respect your privacy and will handle your personal information in accordance with New Zealand's Privacy Act 2020.

10. Governing Law

These Terms of Trade are governed by the laws of New Zealand.

Contact Information

For any inquiries or clarifications, please contact us at 03 222 7071 or email us at Service@Remarkableauto.co.nz

As with any legal document, consider consulting with a legal professional to ensure compliance with New Zealand laws and that the terms reflect your specific business practices effectively.